

Privacy Policy

Version applicable as from March 4, 2026

ROOMLERS operates a website accessible at the URLs <https://roomlers.com/> and <https://roomlers.fr/> (hereinafter the “**Website**”).

This Privacy Policy informs you of the manner in which ROOMLERS collects and processes your personal data.

ROOMLERS pays particular attention to the protection of personal data. This constitutes an essential condition of the relationship of trust that ROOMLERS seeks to establish with all those who entrust it with their personal data.

In the context of its relationship with you, ROOMLERS may collect and process personal data relating to prospects or its clients who make use of its services, as well as, where applicable, to the natural-person guarantors of the clients (hereinafter the “**Client**”, the “**Guarantor**” or “**you**”).

This privacy policy (hereinafter the “**Privacy Policy**”) sets out the terms and conditions under which ROOMLERS collects and processes your personal data, in order to provide you with comprehensive information on this subject.

Personal data are defined as any information relating to an identified or identifiable natural person, meaning any natural person who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier, or to one or more factors specific to that natural person’s physical, physiological, genetic, mental, economic, cultural or social identity, as this term is defined by the applicable legislation in force (hereinafter the “**Personal Data**”).

Data relating to a legal entity do not constitute Personal Data. The collection and processing of this type of data are not covered by this Privacy Policy nor by the legislation applicable in this respect.

1. DATA CONTROLLER

The entity that collects and processes your Personal Data is the company SCHOOLIN'WORLD, which conducts its activities relating to the Site under the brand and trade name “ROOMLERS”, a simplified joint-stock company registered with the Paris Trade and Companies Register under number 810 236 018, with share capital of 6,200 €, whose registered office is located at 37 avenue Ledru Rollin – 75012 Paris, France, EU VAT number FR 04 810236018, represented by its President Mr Hervé Ingelaere (hereinafter “**ROOMLERS**” or “**we**”).

For this purpose, ROOMLERS undertakes to comply with the applicable national and European legislation in force, including in particular Regulation (EU) 2016/679 of 27 April 2016 on the General Data Protection Regulation, the amended law of 06 January 1978, as well as any other applicable regulations.

2. MEANS OF COLLECTING PERSONAL DATA

Depending on how you interact with ROOMLERS, the latter may collect your Personal Data in accordance with the procedures described below:

- Your Personal Data is collected directly from you in particular when you complete a contact form on the Website;
- Your Personal Data is collected directly from you when you create a personal account on the Website or when you place an order with ROOMLERS on the Website;
- Your Personal Data is collected directly from you when you complete a form made available to you by one of our partners;
- Your Personal Data is collected directly from you when you send an email to ROOMLERS containing documents and/or information involving Personal Data,
- Your Personal Data, in your capacity as a natural person guarantor, may be collected (i) directly, if you send an email to ROOMLERS, or (ii) indirectly, through the Client, who in that case forwards it to us by email. In the latter case, the Client must have your consent to transmit to us the Personal Data relating to you and must provide you with the Privacy Policy so that you may take cognizance of the procedures for the collection and processing of your Personal Data by us.

3. PERSONAL DATA COLLECTED AND PROCESSED

3.1. In order to consult and visit the Site, you are not required to provide any Personal Data.

If you wish to subscribe to our newsletter, send us a request, or create a personal account on the Site, you must complete a registration form on our Site provided for this purpose, by entering certain items of your Personal Data.

3.2. When your Personal Data are collected, you expressly undertake to provide only information that is complete, accurate and up to date, and that does not prejudice either the interests or the rights of third parties.

In the event that your Personal Data are collected by means of a form (on the ROOMLERS website or through one of its partners), the information that is indispensable for ROOMLERS to provide you with its services is indicated by an asterisk. The other information is optional. In the absence of an asterisk, all information to be provided is deemed mandatory.

Your Personal Data that may be collected are the following, depending on your status:

Tenants' Personal Data	
Category of Personal Data	Personal Data concerned
Identity	Title, surname, first name(s), date of birth, nationality, passport number or identity card number, copy of the passport or identity card, country of issue of the visa and consulate issuing the visa, optional information: profile picture
Contact details	Email, telephone number, address of the accommodation, proof of accommodation
Contact details of the legal representative	If the Tenant is a minor: surname, first name, telephone number and email address of the legal representative of the minor Tenant

Professional data	Professional situation, place of professional activity, address of the professional activity (including postal code, city and country), then, depending on status: employment contract, employment certificate, internship certificate, letter of enrolment in a university body or institution of higher education, certificate of enrolment, start date of the academic term
Data relating to the guarantor who is a natural person	Optional information depending on the situation: last name and first name, telephone number, address, identity card or passport or residence permit, bank or postal account identification statement, last three payslips, any supporting documents evidencing income and professional activity (in particular employment contract or employer's certificate), most recent tax assessment, tenant or owner status, most recent rent receipt (if tenant), most recent property tax notice (if owner), tax return form 2035 (for liberal professions), where applicable the last 3 financial statements
Commercial canvassing and disclosure to our commercial partners	Email

Landlords' personal data	
Category of personal data	Personal data concerned
Identity	Title, last name, first name(s), date of birth, nationality Optional information: profile picture
Contact details	Email, telephone number
Professional data	Company name, company address (including postal code, city and country), professional telephone number, professional email address
Data relating to the Accommodation	Type of property: apartment, private room, shared room; amount of the monthly rent, amount of the monthly service charges, equipment and amenities of the Accommodation, description of the Accommodation listing, photos and/or video of the Accommodation, PDL number, Wi-Fi number, mandatory regulatory documents (in particular the energy performance file), other information relating to the rental of the Accommodation
Commercial canvassing (newsletters and promotional offers)	Email

Personal data of Agents	
Category of Personal Data	Relevant Personal Data
Identity	Title, surname, first name(s), nationality
Contact details	Email address, telephone number
Professional data	Approval number or SIRET number, company name, professional address (including the country), countries of operation covered

Commercial prospecting (newsletters and promotional offers)	Email
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Depending on the status and situation of Tenants, Landlords and Agents, additional Personal Data may be required by ROOMLERS. In such a case, ROOMLERS shall inform the data subjects thereof.

4. PURPOSES OF THE COLLECTION OF YOUR PERSONAL DATA

The collection and processing of your Personal Data are justified by different legal bases depending on the manner in which we use such data.

ROOMLERS thus ensures that it relies on one of the following legal bases:

- **pre-contractual measures and performance of a contract:** the collection and processing of your Personal Data are necessary with a view to entering into the contemplated contract and subsequently for the performance of the contract that we have concluded;
- **consent:** the collection and processing of your Personal Data are expressly agreed to. Such consent may be withdrawn at any time;
- **legitimate interest:** ROOMLERS has an interest in collecting and processing your Personal Data which is justified, balanced and does not disproportionately interfere with privacy. It is possible to object to this type of processing by contacting us, save where exceptions apply;
- **legal obligation:** the collection and processing of your Personal Data are mandatory pursuant to a statutory or regulatory provision.

5. RETENTION PERIOD FOR YOUR PERSONAL DATA

ROOMLERS retains your Personal Data for a period that does not exceed the duration necessary for the purposes set out in the Privacy Policy. Accordingly, the retention periods for your Personal Data depend on the purposes for which such data are collected and processed.

Personal data are retained for the periods corresponding to the following phases:

- Active database: your Personal Data are retained for our current period of use, that is to say, the period necessary for us to pursue the purposes;
- Intermediate archiving: this phase occurs once the purpose of processing the Personal Data has been achieved, but the retention of your Personal Data remains necessary, for example in order to comply with a legal obligation or to constitute evidence during the applicable limitation period (including, in particular, commercial, civil and consumer law limitation periods). This applies to your Personal Data and to the processing operations listed in the table below. In such a case, access is restricted exclusively to authorized persons who have a legitimate need to access such data by reason of their duties.

Once the above-mentioned time limits have expired, your Personal Data are either erased (without us retaining any copy thereof) or anonymized. You are reminded that erasure or anonymization are irreversible operations and that we will therefore no longer be able, thereafter, to restore such data.

Terms and conditions governing the use of Tenants' Personal Data		
Why does ROOMLERS collect and process your Personal Data?	On what legal basis does ROOMLERS collect and process your Personal Data?	For what period of time does ROOMLERS retain your Personal Data in the active database*? <i>*unless reference is made to interim archiving</i>
SERVICES PROVIDED BY ROOMLERS		
Management of requests for information and contact forms: Identity Contact details Subject matter of the request	Legitimate interest and pre-contractual measures: management of requests for information with a view to subscribing to ROOMLERS' services	Period of 2 years from your request for information
Management of Tenants' personal accounts: Identifier Contact details All account data	Performance of a contract: provision of the services that you have ordered from ROOMLERS	Term of the contractual relationship
Management and performance of the contract concluded between you and us: Identity Contact details Professional data Guarantor's data	Performance of a contract: provision of the services that you have ordered from ROOMLERS	Term of the contractual relationship
Monitoring and management of the relationship with the Lessors	ROOMLERS' legitimate interest in ensuring optimal monitoring of the relationship with the Lessors	Term of the contractual relationship
Transmission of Housing rental applications to the Lessors	Performance of a contract: provision of the services that you have ordered from ROOMLERS	Term of the contractual relationship
Invoicing and accounting	Compliance with a legal obligation	10 years from the invoice date
Management of rights exercised by the Tenants	Legitimate interest Compliance with a legal obligation concerning the right to object	12 months from receipt of the request
Identity Contact details Professional data Guarantor's data	Compliance with a legal obligation	In the form of an intermediate archive for the statutory retention period
Management of complaints, pre-litigation or litigation, and, more generally, for the establishment of proof of a right or of a contract:	Legitimate interest	In the form of an intermediate archive for the duration of the applicable limitation period (commercial, civil, consumer law limitation periods, etc.)

Identity Contact details Professional data Guarantor's data		
COMMERCIAL PROSPECTION		
Transfer to commercial partners: Contact details	Consent	Period necessary for transmission to the partners concerned
Commercial canvassing by electronic means: Contact details	Consent	Until withdrawal of consent (or exercise of the right to object) OR, failing that, 3 years from the date of collection of the data or from the last contact originating from the prospect
Direct marketing by electronic means for analogous services	Legitimate interest subject to compliance with a right to object at the time of collection and thereafter at any time	
Management of the opt-out list for direct marketing: Identity Contact details	Compliance with a legal obligation	12 months from the date of the request

Terms and conditions governing the use of Landlords' Personal Data		
Why does ROOMLERS collect and process your Personal Data?	On what legal basis does ROOMLERS collect and process your Personal Data?	For what period does ROOMLERS retain your Personal Data in the active database*? <i>*except where reference is made to intermediate archiving</i>
SERVICES PROVIDED BY ROOMLERS		
Management of requests for information: Identity Contact details Subject matter of the request	Pre-contractual measures: management of requests for information with a view to subscribing to the services of ROOMLERS	Period of 2 years from your request for information
Management of the Lessors' personal accounts: Login Contact details All account data	Performance of a contract: provision of ROOMLERS' services	Duration of the contractual relationship
Management and performance of the contract concluded between you and us: Identity Contact details	Performance of a contract: provision of ROOMLERS' services	Duration of the contractual relationship

Professional data		
Monitoring and management of the relationship with the Tenants	ROOMLERS' legitimate interest in ensuring optimal monitoring of the relationship with the Tenants	Duration of the contractual relationship
Invoicing and accounting	Compliance with a legal obligation	10 years from the invoice date
Management of rights exercised by the Lessors	Legitimate interest Compliance with a legal obligation concerning the right to object	12 months from the request
Identity Contact details Professional data	Compliance with a legal obligation	In the form of an intermediate archive for the statutory retention period
Management of claims, pre-litigation or litigation, and more generally for the establishment of evidence of a right or of a contract Identity Contact details Professional data	Legitimate interest	In the form of an intermediate archive for the applicable limitation period (commercial, civil, consumer law limitation periods, etc.)
COMMERCIAL PROSPECTING		
Commercial prospecting by electronic means: Email address of a non-professional Lessor	Consent	Until withdrawal of consent (or the exercise of the right to object)
Commercial prospecting by electronic means: Email address of a professional Lessor	Legitimate interest subject to compliance with a right to object at the time of collection and thereafter at any time	OR, failing that, 3 years from the collection of the data or from the last contact originating from the prospect
Management of the opt-out list for commercial prospecting: Identity Contact details	Compliance with a legal obligation	12 months from the date of the request

Terms and conditions governing the use of Agents' Personal Data

For what purposes does ROOMLERS collect and process your Personal Data?	On what legal basis does ROOMLERS collect and process your Personal Data?	For what period does ROOMLERS retain your Personal Data in the active database*? <i>*unless reference is made to interim archiving</i>
SERVICES PROVIDED BY ROOMLERS		
Management of requests for information: Identity Contact details Subject matter of the request	Pre-contractual measures: management of requests for information with a view to subscribing to ROOMLERS' services	Period of 2 years from the date of your request for information
Management and performance of the contract concluded between you and us: Identity Contact details Professional data	Performance of a contract: provision of ROOMLERS' services	Duration of the contractual relationship
Management of contact forms	Legitimate interest	Period of 2 years from the date of your request for information
Management of rights exercised by the Agents	Legitimate interest Compliance with a legal obligation concerning the right to object	12 months from the date of the request
Identity Contact details Professional data	Compliance with a legal obligation	In the form of intermediate archiving for the statutory retention period
Management of claims, pre-litigation or litigation, and more generally for establishing evidence of a right or a contract Identity Contact details Professional data	Legitimate interest	In the form of intermediate archiving for the applicable limitation period (commercial, civil, consumer law limitation period, etc.)
COMMERCIAL PROSPECTING		
Commercial prospecting by electronic means: Professional email address of the Agent	Legitimate interest subject to compliance with a right to object at the time of collection and subsequently at any time	Until withdrawal of consent (or the exercise of the right to object) OR, failing that, 3 years from the collection of the data or from the last contact originating from the prospect
Management of the opt-out list for commercial canvassing: Identity Contact details	Compliance with a legal obligation	12 months from the request

6. RECIPIENTS OF YOUR PERSONAL DATA

6.1. Your Personal Data are primarily processed by ROOMLERS.

Where applicable, your Personal Data may be transmitted:

- to our subcontractor service providers and to their staff, whose authorization is strictly limited, having regard to the specific services entrusted to them which they must perform on behalf of ROOMLERS, in strict compliance with obligations, in particular as regards security and confidentiality,
- to our commercial partners, whose list is provided on the collection medium, subject to your express consent,
- to our partners whose involvement is necessary for the performance of the assignments that you have entrusted to us (consular authorities, agents acting as intermediaries between you and us, etc.),
- to public bodies (tax and social security authorities), to competent authorities (judicial authorities and legal auxiliaries in the context of judicial proceedings), as well as to ministerial officers, to the extent permitted by the regulations, to the judicial / administrative authority making the request,
- to any other entity which should be regarded as a recipient pursuant to the applicable regulations and to which your Personal Data should, as a result, be transmitted.

6.2. Where your Personal Data is transferred to third parties that process such data acting on our behalf, we have the capacity of data controller and our service providers have the capacity of processors. We use processors in the context of our activities, in particular in order to manage the administration, performance, processing and payment of your orders, as well as for the administration, maintenance, technical development and hosting of our website.

These service providers have limited access to your Personal Data solely for the purpose of performing these services and only for the purposes connected with the processing operations entrusted to them. These service providers are under an obligation to use your Personal Data in compliance with the provisions of the applicable personal data regulations in their capacity as processors.

6.3. When your Personal Data are transmitted to third parties that process your Personal Data for their own purposes, such third parties have the status of data controller in relation to you. These third parties must comply with the applicable regulations under their own responsibility. Consequently, we cannot be regarded as liable for their actions towards you.

6.4. Furthermore, for the proper performance of ROOMLERS' services, when a Tenant's rental application is accepted by a landlord, ROOMLERS communicates the contact details of the selected Tenant to the Landlord, and conversely ROOMLERS communicates the contact details of the Landlord to the selected Tenant. Such transfers of Personal Data are strictly necessary for the proper performance of the services subscribed to by the Landlord and the Tenant on the Site.

7. ROOMLERS' PARTNERS

7.1. Certain services offered by the Site may be linked to third-party services (putting users in contact with a rent-guarantee service or with a home-insurance broker, this list being non-exhaustive and subject to change at any time). ROOMLERS has no control whatsoever over such third parties.

Thus, when you interact and/or enter into contractual relations with such third parties, you provide them with information concerning you. The use of the services of such third parties is subject to their own contractual terms and privacy policies, which you expressly acknowledge.

7.2. ROOMLERS and the Lessors or Agents are joint controllers with respect to the processing of Tenants' Personal Data carried out via the Website:

- Transmission of a request to rent an Accommodation;
- Communication between Tenants and Lessors or Agents;
- Monitoring and management of the relationship between Lessors or Agents and Tenants.

Lessors or Agents who carry out processing of Tenants' Personal Data outside the Website and/or for a purpose other than those listed above act in the capacity of controllers operating on their own behalf and under their sole responsibility.

ROOMLERS does not intervene in such processing operations and consequently cannot, on any grounds whatsoever, be held liable under the regulations applicable to Personal Data.

8. TRANSFER OF YOUR PERSONAL DATA

8.1. Your Personal Data are primarily processed (and in particular hosted) within the European Union and we endeavor, insofar as possible, not to carry out any transfer outside that territory.

In such a case, the third parties to which your Personal Data are transferred are, in the same manner as we are, subject to the regulations applicable to Personal Data, whether in their capacity as processors acting on our behalf and in accordance with our instructions, or in their capacity as controllers, acting on their own behalf. They are, in this respect, required to comply with the obligations imposed on them under the applicable legislation.

8.2. However, for the proper performance of the Privacy Policy as well as of the services that ROOMLERS provides to you under the contract that we have concluded (by accepting the GTCU), we are required to transfer certain of your Personal Data outside the European Union.

Only the Personal Data that are strictly necessary for the performance of the processing operations concerned are affected.

In such a case, the transfer of your Personal Data is carried out, depending on the situation, in one of the following alternative manners:

- either your Personal Data are transferred to a country benefiting from an adequacy decision of the European Commission, that is to say, deemed to offer a level of protection equivalent to that provided for within the territory of the European Union; in that case, the provisions of the GDPR apply without any further legal instrument;
- or your Personal Data are transferred to a country whose level of protection of Personal Data has not been recognised as equivalent to the applicable regulations; in such a case, ROOMLERS adopts, insofar as possible, all measures and safeguards necessary to secure such transfers, by entering into standard contractual clauses approved by the European Commission;
- or, in the absence of an adequacy decision or appropriate safeguards, your Personal Data may be transferred pursuant to the derogation provided for in Article 49(1)(a) of the GDPR, subject

to obtaining your explicit consent to the intended transfer, after you have been informed of the risks that such transfer may entail due to the absence of an adequacy decision and appropriate safeguards.

You are concerned by this situation (i) if you are a national of a territory outside the European Union and/or you wish to apply for a visa or are currently in the process of obtaining a visa from the French consular authorities of the territory in which you reside, located outside the European Union, and if (ii) such territory(ies) does (do) not benefit from an adequacy decision by the European Commission in the field of personal data and for which it is not possible to provide the measures and safeguards required within the meaning of the applicable regulations.

For this purpose, your consent is collected by means of a checkbox displayed during the ordering process for our services, or by any other means accepted under the applicable regulations. As with any processing based on your consent, you may withdraw it at any time, in accordance with the procedures set out in the article entitled “Your rights over your Personal Data”.

You are hereby informed that your Personal Data transferred by means of this legal instrument are transferred to a country that does not provide an adequate level of protection and that no appropriate safeguards intended to protect your Personal Data are implemented.

This implies in particular that the third country in question may not have a supervisory authority, or principles governing the processing of personal data, or rights for data subjects. In other words, it cannot in any way be guaranteed that you will be able to benefit from all or part of the rights to which you are entitled under the regulations applicable within the European Union. You expressly agree to these terms and conditions in the event that you consent to the transfer of your Personal Data by means of this derogation.

You are hereby further informed that your refusal to consent to the transfer of your Personal Data under the conditions set out above prevents us from performing the services that you have ordered from us, of which you are fully aware. The management of this situation is provided for in the general terms and conditions of sale (CGUV) that we have concluded.

Whatever alternative is used, we hereby inform you that your Personal Data are transferred outside the European Union solely for the purpose of communicating to our partners, including consulates, embassies, other emanations of the States concerned and, more generally, all competent consular authorities, as well as to our Agents, your Personal Data strictly necessary for the provision of the services that you have ordered on the Site (issuance of your accommodation certificate or the data contained therein), for the purpose of processing your visa application.

With regard to our partners consisting of consulates, embassies, other emanations of States and, more generally, all competent consular authorities, the Personal Data concerning you that are transmitted relate to your identity and to the accommodation certificate that we have drawn up on your behalf. With regard to our Agent partners, your Personal Data are those exchanged through their intermediation in the context of the performance of our Services. Your Personal Data will be processed by the recipients in their capacity as data controllers (also referred to as “data importers”).

The countries to which your Personal Data may be transferred are, as at the date of entry into force of the Privacy Policy, the following:

Countries benefiting from an adequacy decision of the European Commission	Countries not benefiting from an adequacy decision of the European Commission
Switzerland, Israel, New Zealand, Canada, Argentina	Morocco, Tunisia, Algeria, South Korea, Senegal, Côte d'Ivoire, Democratic Republic of the Congo, Egypt, Mauritania, Papua New Guinea, Sierra Leone, Burkina Faso, Mali, Togo, Benin, Nigeria, Niger, Chad, Central African Republic, Cameroon, Congo, Kenya, South Africa, Madagascar, United Arab Emirates, Lebanon, Turkey, Iran, Uzbekistan, Afghanistan, Pakistan, India, Nepal, Bangladesh, China, Thailand, Vietnam, Malaysia, Singapore, Indonesia, Japan, Australia, United States, Mexico, Brazil, Chile, Peru

You are hereby informed that this list may be amended in line with our activities. We endeavor to update it on a regular basis.

9. PROTECTION OF YOUR PERSONAL DATA

9.1. In order to preserve the confidentiality and security of your Personal Data and, in particular, to protect it against unlawful or accidental destruction, loss or accidental alteration, as well as unauthorised disclosure or access, we implement appropriate technical and organisational measures, in accordance with the applicable statutory provisions. To this end, we have implemented technical measures (such as firewalls) and organisational measures (including physical protection measures).

ROOMLERS shall take all appropriate precautions in order to preserve the security and confidentiality of your Personal Data and, in particular, to prevent such data from being altered, damaged, disclosed, or accessed by unauthorized third parties.

The computer systems used for the storage of your Personal Data are equipped with software-based protection mechanisms. Physical backup procedures for your Personal Data are also implemented.

We shall use our best efforts to protect your Personal Data. If you suspect any unauthorized use, damage, or loss of your Personal Data, you must inform us thereof without delay by using the contact details set out in the article "For more information" below.

9.2. In the event of a breach of your Personal Data, we undertake to notify the competent authority (the Commission Nationale de l'Informatique et des Libertés, known as CNIL) when the conditions prescribed by the applicable regulations are met. If said breach entails a high risk, in particular in terms of privacy, we will inform you thereof and will provide you with the necessary information and recommendations.

10. YOUR RIGHTS REGARDING YOUR PERSONAL DATA

You have the following rights over your Personal Data collected and processed by us:

- **right of access to your Personal Data:** this is the right to obtain confirmation that your Personal Data are being processed and, where this is the case, to access them,

- **right to rectification of your Personal Data:** this is the right to obtain the amendment of your inaccurate or incomplete Personal Data,
- **right to restriction of the processing of your Personal Data:** this is the right to obtain restricted processing of your Personal Data in the following cases: where you object to the processing of your Personal Data, where you contest the accuracy of the Personal Data, or where you believe that their processing is unlawful, or where the period for erasing your Personal Data has expired but you wish them to be retained in order to exercise your rights. This right does not apply to your Personal Data that are necessary for the performance of an order,
- **right to erasure of your Personal Data:** this is the right to obtain the deletion of your Personal Data in certain cases (your Personal Data are no longer necessary in relation to the purposes for which they were initially collected, are subject to unlawful processing, etc.), subject to any legal or legitimate obligations regarding retention,
- **right to portability of your Personal Data:** this is the right to receive your Personal Data at any time in a structured, commonly used format, so that they may be transmitted to another controller. The right to portability applies only to processing carried out on the basis of your consent or the performance of the contract binding us,
- **right to object to the processing of your Personal Data:** this is the right to refuse the processing carried out by us for processing based on our legitimate interests and for direct marketing purposes, except in particular where there are compelling legitimate grounds for the processing, where a contract binds us, where you have given your consent (in which case you must withdraw your consent rather than object), or where a legal obligation requires us to process your Personal Data,
- **right to define instructions regarding the fate of your Personal Data** (in particular their retention, erasure or disclosure) after your death. You may amend such instructions at any time. If you send us such instructions, you agree that your Personal Data will be retained, transmitted and implemented. In the absence of a specific designation, your heirs shall be entitled, upon your death, to become aware of your instructions and to request that we implement them.

Where the collection and processing of your Personal Data are based on your consent, such consent may be withdrawn at any time. Only processing operations based on this legal basis shall be affected and suspended. Such withdrawal shall not call into question the lawfulness of processing operations carried out prior to the withdrawal. All processing operations implemented on another legal basis shall continue under the terms and conditions set out in the Privacy Policy.

You also have the right to lodge a complaint with the competent national authority, namely the Commission Nationale Informatique et Libertés (CNIL), without prejudice to any other remedies before the competent courts.

You may exercise these rights as follows:

- By postal mail to the following address: SCHOOLIN'WORLD – 37, avenue Ledru Rollin, 75012 Paris, France or
- By electronic mail to the following address: contact@schoolinworld.com

In order to ensure the confidentiality and protection of your Personal Data, we must be in a position to verify your identity in order to respond to your request. To this end, you must attach, in support of any request to exercise the rights referred to above, a photocopy of an identity document stating your

date and place of birth and bearing your signature, in accordance with the provisions relating to the protection of natural persons with regard to the processing of personal data and the free movement of such data.

We will process your request within a maximum period of one (1) month from its receipt.

11. SPECIFIC INFORMATION CONCERNING DIRECT MARKETING

We may use your Personal Data to send you commercial and promotional communications by email, subject to your express consent, for each of the uses envisaged:

- to receive information and offers from us by email;
- to transmit your email address to our commercial partners, who may send you their offers subject to compliance with the applicable regulations.

By way of exception, commercial and promotional communications may be sent to you if you are already a client of ours, if the purpose of such communications concerns services analogous to those which you have already ordered from us, or if you are a professional.

In all cases, you may object at any time to the receipt of commercial and promotional communications sent to you by us:

- via the unsubscribe link appearing in the marketing emails that will be sent to you,
- by following the procedure set out in the article “Rights over your Personal Data” of the Privacy Policy.

Phone numbers are not shared or sold for promotional purposes.

12. AMENDMENTS TO THE PRIVACY POLICY

ROOMLERS may amend the Privacy Policy in line with the development of its activities, security standards, and the legislation in force.

Any amendment by ROOMLERS shall give rise to an update of said Privacy Policy. In such an event, the new version of the Privacy Policy shall be notified to you by any means at our disposal (in particular via our website or by email), within a reasonable period prior to the entry into force of the new provisions of the Privacy Policy.

If you do not agree with the terms of the new Privacy Policy, you may inform us thereof by exercising one of your rights, as detailed above.

If any of the clauses of this Privacy Policy is declared null and void or contrary to the applicable regulations, it shall be deemed unwritten but shall not entail the nullity of the other clauses of the Privacy Policy.

13. FOR FURTHER INFORMATION

If you have any questions regarding our processing of your Personal Data, you may contact us by one of the following means:

- by sending an email to the address contact@schoolinworld.com ;
- by sending a letter by postal service to the following address: SCHOOLIN'WORLD – 37, avenue Ledru Rollin – 75012 Paris